

Client - A company engaged in the business of providing travel and accommodation services to corporates.

Since - 2012

Background

The company provides travel and accommodation services to corporates. The client has global tie ups with hotels and travel companies. Travel and accommodation management for companies having 1000s of employees has always been a challenge. The travel solution offered by this company aims to solve this problem and managed to do so successfully.

Challenges

- Reconciliation of credit card statements of customers with invoices raised
- Tracking outstanding payments from customers including commission

Solution

For travel and accommodation service providing companies, reconciliation of amount spent through credit card and customer invoice raised against the same is crucial. Tickets booked for different customers with same hotel name, customer name not reflecting in the statement, communication gap between the person booking and the accountant etc are some of the frequent issues which plagued the client.

We helped the client in reconciling the credit card statements with accounts by designing processes and dynamic reports for cross checks. We built a receivable tracker to record all outstanding balances to generate a real time view of pending receivables.